

## 2017 Chief Sales Executive Operations Fourm Cancellation Policy

## Registration:

Attendee substitutions may be made at any time as long as the individual (substitution) satisfies registrant screening criteria and is approved by the Event Producer/Host.

Cancellations must be in writing and emailed to Betty Corrado at bcorrado@alexandergroup.com.

## **Important Dates:**

May 10, 2017: Cancellations received by email (not voice mail) on or before this date qualify for a refund, less processing fees (credit card and \$100 administrative fees).

After May 10, 2017 & No-Shows: Confirmed registrants who do NOT show up for the 2017 CSE Operations Forum or who cancel in writing after May 10, 2017 will not be refunded nor credited any portion of the registration fee.

## **Hotel Room:**

Attendees will be liable for paying hotel charges for cancellations we receive in writing after May 10, 2017. Note: Since hotel room nights are guaranteed on room blocks in advance, they do not fall into the same cancellation timeline as booking directly through the hotel.

If for any reason the 2017 CSE Operations Forum is cancelled, Forum Hosts and its representatives and employees, Sponsors and Speakers do NOT accept responsibility for airfare or any other costs incurred by registrants. Program content is subject to change without notice.

