# The Changing Customer Contract — A New Role for Sales

Alexander Group's 2016 Chief Sales Executive Annual Forum Palm Beach, FL | November 16-18 | The Breakers



THE

CHANGING CUSTOMER

CONTRACT

A New Role for Sales

## The technology industry is impacted by the emergence of highly knowledgeable customers who expect more from their vendors.

As a tech industry sales leader, you need to know how to position your sales organization for revenue growth and competitive advantage in a fast-changing and complex landscape.

Alexander Group's **Chief Sales Executive Forum, November 16-18**, will help you understand the **Changing Customer Contract** — **A New Role for Sales**, and the steps you need to take to fulfill the new terms.

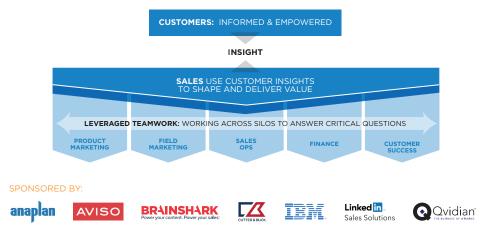
Join an exclusive group of revenue-focused leaders to gain valuable insights shared by senior executives from **Cisco, HP, IBM, Lenovo, Salesforce, VMware** and other Fortune companies. Your experience will include:

- Keynote presentations of sales transformation stories and new "Go-to-Customer" sales models
- Cross-industry panel discussions addressing important growth imperatives
- Best practice research findings from Alexander Group
- Interactive executive roundtables with invaluable practical takeaways
- The unprecedented opportunity to network with 200+ corporate revenuefocused leaders across technology and other industries

Learn what's working now at other technology companies and what's planned for 2017...while you test your ideas, thinking and solutions firsthand at the **#1 Chief Sales Executive Forum**—the only event designed and produced for revenue growth leaders.

#### WHAT THE NEW ROLE FOR SALES LOOKS LIKE

A SUSTAINABLE REVENUE GROWTH ENGINE DEDICATED TO MEETING CUSTOMER NEEDS



### SPEAKERS



BILL GRIFFIN EVP, Field Operations Aspen Technology



General Manager,

Digital Sales IBM Digital Group

Marketing Officer

KEVIN HARDAGE VP, Sales | RMS Medtronic



MAURIZIO CARLI EVP, Worldwide Sales VMware



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TIM KILLENBERG

SVP, Sales & Marketing

TOM DAVIS Chief Marketing Officer Forbes Media



CHRIS DONATO

VP, Global Sales Hewlett Packard CHRISTINA KOSMOWSKI SVP, Revenue Lifecycle Mgmt. & Customer Success Salesforce



LARRY DUNIVAN Chief Revenue Officer Ceridian



WOODY

SYLVIA ESCOBAR VP & GM, Americas Field Operations Agilent Technologies WOODY SESSOMS SVP, Global Service Provider Cisco

SAL PATALANO Chief Revenue Officer

Lenovo Software

#### SPECIAL APPEARANCE



PRODUCED BY:

Alexande



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#### WEDNESDAY, NOVEMBER 16

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12:00pm - 5:00pm	Golf Tournament		
8:30am - 11:00am	Interactive Briefings		
	Sales Leadership Imperative: How to Be Consequential		
	Build a Successful Cloud/Subscription Revenue Engine		
	The Digital Revolution Is Transforming EverythingHow to Get Your Salesforce Ahead of the Curve		
11:30am - 1:45pm	Luncheon: 2017 Sales Growth Forecast Readout & Panel Discussion		
2:00pm - 4:00pm	Executive Panel Discussions		
	Keys to Success for Today's Global Sales Leader		
	<ul> <li>Women in Revenue Growth: Uniting Across Functions to Improve Business Results</li> <li>Preparing the Salesforce for a New Role</li> </ul>		
5:30pm - 6:30pm	CHIEF REVENUE OFFICER (CRO) PANEL: A Position Whose Time Has Come Sal Abbate — SVP, Chief Sales & Marketing Officer, Andersen Larry Dunivan — Chief Revenue Officer, Ceridian Kim Kelleher — Publisher & Chief Revenue Officer, WIRED Media Sal Patalano — Chief Revenue Officer, Lenovo Software		
6:30pm - 8:30pm	Opening Night Reception		
THURSDAY, NOVEMBER 17			
7:00am - 8:00am	Attendee Breakfast		
8:00am - 8:50am	KEYNOTE: Become Your Customers' No. 1 Business Partner Woody Sessoms — SVP, Global Service Provider, Cisco		
8:50am - 9:40am	KEYNOTE: Driving Growth Amid Tectonic Change Maurizio Carli — EVP, Worldwide Sales, VMware		
10:00am - 11:00am	Focus Sessions (Choose 1):		
	A. A New Role for Sales: Technology Viewpoint Chris Donato — VP, Global Sales, Hewlett Packard Enterprise		
	B. The Journey From Product-Focused to Customer-Centric Selling Kevin Hardage — VP, Sales   RMS, Medtronic		
	C. Delivering Value Through Inside Sales in Transformational Industries		

	C. Delivering Value Through Inside Sales in Transformational Industries Tim Killenberg — SVP, Sales & Marketing, N3
11:20am - 12:20pm	Repeat Focus Sessions A-C
12:30pm - 2:00pm	LUNCHEON KEYNOTE: "Pre-suasion" Dr. Robert Cialdini — President, INFLUENCE AT WORK, Author of "Pre-suasion"
2:00pm - 3:30pm	Roundtable Discussions (Choose 1):
	<ol> <li>Revenue Segmentation: Delivering the Right Value With the Right Resources</li> <li>A New Role for Salesand a New Role for Sales Operations</li> </ol>
	3. Driving Profitable Growth With a Diverse and Inclusive Workforce
	4. The CRO: Is This the Best Way to Maximize Performance of the Marketing/Sales/Service Complex
	<ol> <li>5. Hire to Retire: Get the Most From Your Talent by Keeping It Longer</li> <li>6. Arming Your Sales Force to Thrive During Times of Uncertainty</li> </ol>

3:50pm - 4:40pm	<b>KEYNOTE: Driving Bold New Value Through the Digital Channel</b> Judy Buchholz — General Manager, Digital Sales, IBM Digital Group
4:40pm - 5:30pm	Sponsor-Hosted Cocktail Hour

**Tech Sector Cocktail Hour** 

7:00pm - 9:00pm Evening Reception
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### **FRIDAY, NOVEMBER 18**

6:00pm - 7:00pm

7:30am - 8:30am	Attendee Breakfast
8:30am - 9:20am	<b>KEYNOTE PANEL: The Courage to Change</b> Tom Davis — Chief Marketing Officer, Forbes Media Sylvia Escobar — VP & GM, Americas Field Operations, Agilent Technologies Bill Griffin — EVP, Field Operations, Aspen Technology Christina Kosmowski — SVP, Revenue Lifecycle Management & Customer Success, Salesforce
9:20am - 10:50am	Interactive Executive Roundtables
10:50am - 11:00am	Closing Announcements

